



SAMSUNG SMART-SIGNAGE SSSP10 INSTALLATION MANUAL

Status: Final
Version: B
Author: JEL
of pages: **8** (Including this page)

1 INTRODUCTION

1.1 Contents

Samsung SMART-Signage SSSP10 installation manual	1
1 Introduction.....	2
1.1 Contents.....	2
1.2 Change log	2
2 Installation instructions.....	3
2.1 Models covered by instruction	3
2.2 Ethernet connection.....	3
2.3 How to do a "Factory Reset"	3
2.4 Initial Installation	3
3 Nice to know	7
3.1 TV software version.....	7
3.2 Changing network type	7
4 TV Fw update by USB.....	8
4.1 Main Micom Firmware update.....	8
4.2 Sub Micom Firmware update	8

1.2 Change log

Version	Status	Date	Modified by	Changes
A	Final	2021-12-21	JEL	
B	Final	2023-04-21	JEL	Corrected url

2 INSTALLATION INSTRUCTIONS

2.1 Models covered by instruction

QMB

QHB

QBB

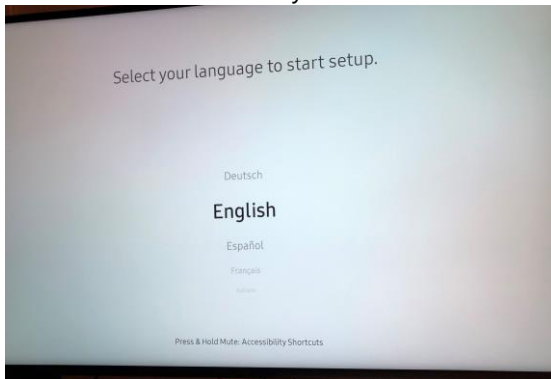
Please contact Otrum support for latest firmware version

2.2 Ethernet connection

Use the LAN port to connect the TV to your network.

2.3 How to do a "Factory Reset"

Note: If the TV has not been set up before, the TV will power on in the "Install menu", shown below. The factory reset can then be skipped.



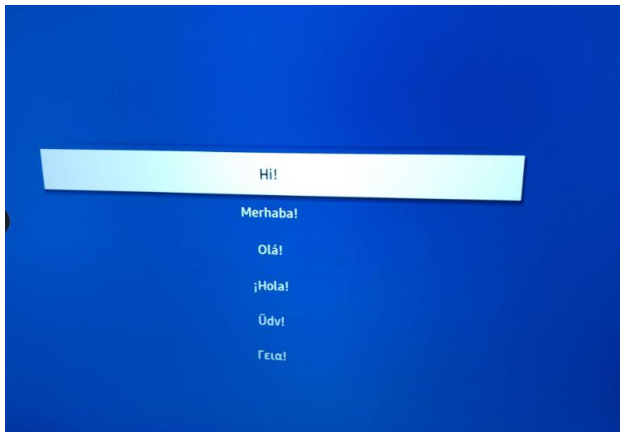
- Set source to PC
- TV has to be in standby
- On Samsung remote (TV Factory Menu): <MUTE><1><8><2><POWER>
- Option – Factory Reset – Factory Reset (Select each menu item by pressing Enter/OK button)



- TV will now power off
- Do a normal installation of the screen

2.4 Initial Installation

2.4.1 Screen settings



- Power On TV
- Welcome: Select language
- Network Settings:
 - Wired.
 - Keep cable plugged in
 - Wireless.
 - Select SSID
 - Enter password
- Installation type: Basic setup
- Display Orientation: Landscape
- Auto Power Off: OFF
- Play via: Custom Application
- Enter URL: <https://dsig.tv/tizen>
- Connect to RM server: Skip
- Clock set: Set to current date and time
- Setup Completed: Done
- Press Menu on Samsung remote.
- Follow the **General Settings** described in **2.4.2**

2.4.2 General Settings

Daylight Saving Time:

Menu - System -Time - DST

- Set DST On
- Set start date according to your country's rules (i.e Norway Last Sunday in March at 02 AM)
- Set end date according to your country's rules (i.e Norway Last Sunday in October at 03 AM)
- Set correct time offset. (i.e Norway +1h)



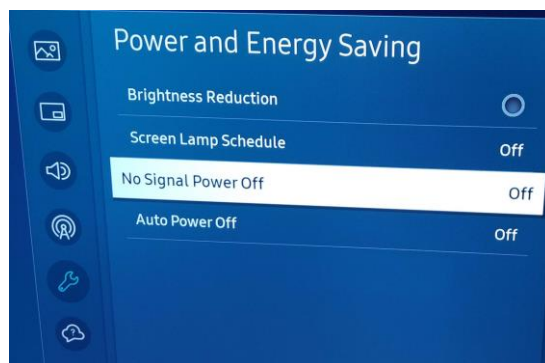
Power Control:

Menu – System – Power Control – Max Power Saving: OFF



Power and Energy Saving:

Menu – System – Power and Energy Saving – All option set to OFF.

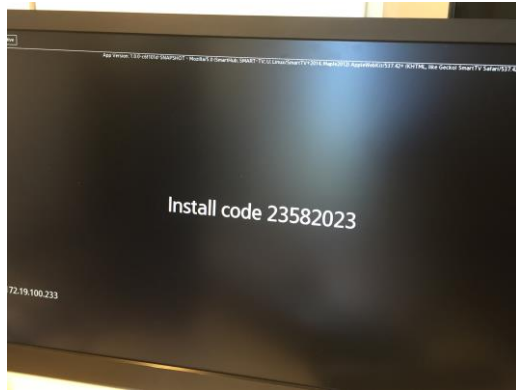


Exit on Remote control to exit Menu

Click Source and select Custom App

2.4.3 Server Settings

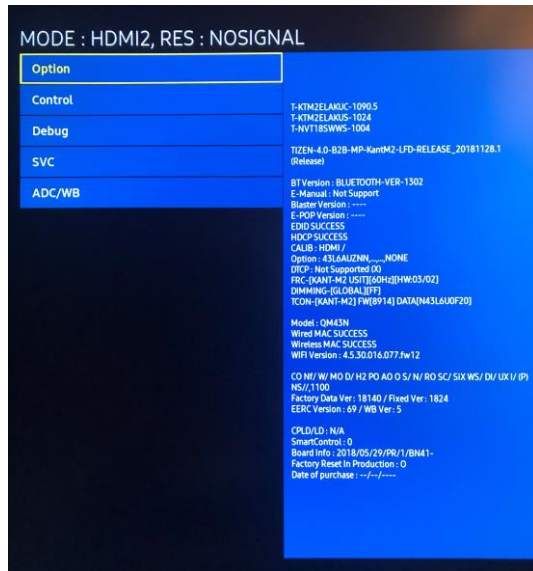
- Access the signage management portal.
- Select add screen.
- Power On Screen.
- Enter the Install Code presented on the screen.



3 NICE TO KNOW

3.1 TV software version

Enter factory menu: SW-version is displayed on front page, top right.



3.2 Changing network type

- Select Menu – Network – Open Network Settings
- Select Network Type
 - Wired - Connect.
 - Wireless
 - Select SSID
 - Enter Password
- Press Home button.
- Select URL lancher.

4 TV FW UPDATE BY USB

4.1 Main Micom Firmware update

- Connect the TV to the USB
- Select source (PC/HDMI)
- Enter Samsung Support menu: (Home – Support)
- Select: SW Update – Update now
- Updating TV Software...
- When ready TV will restart

4.2 Sub Micom Firmware update

No USB or FW needed.

To enter TV Factory Menu you have to disable Virtual Standby in TV Standalone Menu first.

- Set source to PC
- TV has to be in standby
- On Samsung remote (TV Factory Menu): <Mute><1><8><2><POWER>
- SVC – Upgrade – SUBMICOM UPGRADE: Ready
- When upgrading comes then wait
- Please do not press power key when TV sub-micom upgrade